

NW PREFERRED DIGITAL BANKING ACCOUNT DELETION POLICY

Account Deletion Policy

Welcome to NW Preferred Federal Credit Union's Digital Banking account deletion policy page. Below, you'll find detailed steps on how to proceed with any requests to delete your account and information on the data removed and retained during this process.

Steps to Request Account Deletion

Contact us to request that you would like to delete your digital banking account by any of the methods listed below:

Email: supportservice@nwpreferredfcu.com

Phone: 866.236.6968

Mail: PO Box 231269 Portland, OR 97281-1269

Data Deletion from the app.

When you request the deletion of your account, the following data will be deleted:

- **Personal Information:** All personally identifiable information such as your name, email address, and phone number.
- **Transaction History:** All records of your financial transactions within the app.
- **App Usage Data:** Any data related to your interactions and usage of the NW Preferred mobile app.

